

## PRIVACY POLICY: OREON PROPERTIES

This privacy policy governs the processing of your personal data as an aspect of your use of our website and the services associated with it. This processing is performed by OREON PROPERTIES as the Data Controller. This company's registered office is at Lavendelweg 8, Herentals and it is entered in the KBO (central companies register) under number 0534.393.883. It complies with the relevant legislation regarding the protection of personal data including European Regulation 2016/679 of the European Parliament and Council dated 27 April 2016 concerning the protection of natural persons in connection with the processing of personal data and concerning the free transfer of those data (General Data Protection Regulation, GDPR).

You can contact us via the following channels:

Oreon Properties bvba | KBO 0534.393.883

Oreon Properties | Herentals | Lavendelweg 8 | [info@oreon-properties.be](mailto:info@oreon-properties.be) | 014/23.48.23

We mainly gather the information and data that you transmit to us when you use our website and our services:

Your personal data are processed with your interactive use of the website where you actively input personal data into one or more forms on the website, including communicating with one of the offices or employees of Oreon Properties via the website.

We process your personal data in the context of the service requested by you e.g. acting on a property for you, monitoring new offers in a specific region for you, general or specific requests for further information, communication with Oreon Properties, setting up a commitment to buy or swap etc. In addition, personal data are processed if you contact us, request a valuation, subscribe to the newsletter, download a brochure or request information.

We may also obtain your data via third parties to which you have given your consent (or on the basis of another criterion envisaged by the law).

One or more of the following items of personal data may be processed:

- Surname and first name
- Email address
- Telephone number
- Address details

- Date of birth and birthplace
- Identity card details
- Marriage contract
- Financial data
- VAT number
- Articles of association
- Internal balance sheets
- Search tasks either for specific properties or by region
- Other information that you pass to us.

To process your personal data, we always rely on:

- Either the consent that you have given in this connection. In this event, you have the option to withdraw your consent at any time.
- Or another criterion envisaged by the law. For example, if the gathering of data is necessary for the fulfilment of a contract where you are one of the parties or if this is necessary to monitor observance of a statutory duty to which we are subject. In certain cases, the processing of your data may also be necessary to safeguard your vital interests or in our justified interest.

We process only the personal data required to achieve the aims set down in this privacy policy. We will process your personal data in a lawful, honest and transparent manner. We will strive to keep your personal data accurate and up to date.

The personal data received are processed for one or more of the following purposes:

- Communication purposes including but not limited to making contact by telephone, email or post
- Customer management
- Providing the requested services
- Direct marketing relating to the products and properties offered by Oreon Properties.
- To fulfil our statutory duties.

We do not pass on your personal data in identifiable form to third parties without your express consent to this if this is not required for the provision of the services.

We may call on external processors so as to be able to offer the website and or services. We ensure that these processors can process your personal data only on behalf of us and on our written instructions. We guarantee that all external processors are selected with the necessary care so that we can count on the security, confidentiality and integrity of your personal data.

We do not retain your personal data any longer than strictly necessary and useful for the achievement of the purposes set down in this privacy policy.

We will take appropriate technical and organisational measures to keep your personal data secure from unauthorised access or theft and from accidental loss, interference and destruction. Access by our employees or by the employees of our external processors is only possible on a need-to-know basis and is subject to strict confidentiality.

You have the right:

- To consult and be given access to your data and the essential information relating to the processing.
- To request to have those data corrected or, if necessary deleted, subject to the terms set down in Article 17 GDPR and specifically if the data are no longer required for the purposes for which they were gathered/processed or if the processing is based on your consent and you withdraw your consent.
- To object to the processing of the data concerning you in certain specific cases as described in Article 21 GDPR including processing for the purpose of direct marketing. In this event, we will no longer process your data unless there are legitimate and compelling reasons that override your interests, rights and freedoms or if the processing is in connection with the establishment, exercise or support of a legal claim.
- To object to automatic individual decision-making including profiling, subject to the terms set down in Article 22 GDPR.
- To request restriction of the processing in certain cases as stipulated in Article 18 GDPR and specifically if the accuracy of the data is contested, for a period that offers us an opportunity to check the accuracy of the data.

- To receive a specific part of your personal data in a transferable form, specifically in order to transfer them to another data controller, subject to the terms set down in Article 20 GDPR and, if technically possible, to ensure that the data may be transferred directly from one data controller to the other.

If you wish to exercise your rights, you may do so via the following email address: [info@oreon-properties.be](mailto:info@oreon-properties.be)

If you are dissatisfied with our reply, you can at any time contact the relevant supervisory authority, the Gegevensbeschermingsautoriteit (Data Protection Authority). You will find the contact details of this office below.

This privacy policy may be amended. So it is recommended that you consult this privacy policy regularly.

**GBA**

**Gegevensbeschermingsautoriteit** (Data Protection Authority)

[www.gegevensbeschermingsautoriteit.be](http://www.gegevensbeschermingsautoriteit.be)

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1000 Brussels

02/274.48.00